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MBA
18MBA301D

3rd Semester Regular / Back Examination : 2021-22
SUPPLY CHAIN MANAGEMENT & LOGISTICS

BRANCH : MBA, BA, GM, IB, MBA(M&F)

Max Mark : 100

Time : 3 Hours

Q CODE : OF336

Answer Question No.1 (Part-1) which is compulsory, any eight from Part-II and any two from Part-III.

The figures in the right hand margin indicate marks.

Part- I

Q1 Only Short Answer Type Questions. (Answer All-10)

(02×10)

- a) What do you mean by Reverse logistics? (2)
- b) What do you mean by Vendor managed inventory? (2)
- c) Explain the concept of Web based supply chain. (2)
- d) Explain the concept of cross docking. (2)
- e) Explain the benefits of RFID. (2)
- f) What do you mean by stockpiling? Give an example. (2)
- g) Differentiate between Bottleneck vendors and leverage vendors? (2)
- h) What do you mean by blanket purchase order? Give an example. (2)
- i) What is the primary objective of activity based costing? (2)
- j) Explain the concept of Milk Run. Write one benefit. (2)

Part- II

Q2 Only Focused-Short Answer Type Questions- (Answer Any Eight out of Twelve)

(06×08)

- a) Explain the Bull whip Effect with example. What are the causes and consequence of the same? (6)
- b) What is 4PL? What are the stages involved in 4PL solutions and also explain its operational mechanism. (6)
- c) "Vendor rating has become an important tool of contemporary supply chain practices". Justify it. (6)
- d) "Supply chain management is an integration of firm's logistic function with other participants like vendors, customers and third party logistics service providers". Why. (6)
- e) Write short notes on the effective forecasting process. (6)
- f) Write a note on various criteria for evaluation of vendors performance. (6)
- g) What are the elements of total cost for supply chain management? explain. (6)
- h) What is the role of IT in supply chain management? Discuss advantages and implementation. (6)
- i) Explain Third Party logistics and its advantages. (6)
- j) What are the factors affecting the location of warehousing? (6)
- k) Define the value chain of SCM. Explain the flow of various things in it along with their relevance. (6)
- l) How CRM is used in supply chain management? (6)

Part-III

Only Long Answer Type Questions (Answer Any Two out of Four)

(02×16)

- Q3 What is supply chain Management? How supply chain management is linkage with marketing, manufacturing, sales and information technology? Explain. (16)
- Q4 Discuss the various factors influencing network design decisions. (16)
- Q5 Discuss the following two approaches to measure supply chain performance (16)
 - (a) SCORE model
 - (b) Balanced Scorecard method.
- Q6 Write short notes on any two: (16)
 - (a) Vendor rating techniques
 - (b) Hub and Spoke model
 - (c) Vendor relationship management