

3rd SEMESTER (BATCH 2018-20)

CLASS TEST - II

Sales & Distribution Management (18MBA-302A)

Total Marks: 15 Time: 1 Hour

Q1. Answer all the followings:

(5X1 Mark)

- a) What are the four types of utilities a distribution system usually provides?
- b) Hybrid channel
- c) Reverse logistics
- d) Non store Retailing
- e) Intensive distribution

Q2. Answer any two of the following questions briefly.

(2X2½ Marks)

- a) Explain the different channel systems with help of examples.
- b) Calculate the distribution width and weighted distribution for data given below.

Universe	Distribution of Product	Sales of Category
Store #1	1	10
Store #2	1	20
Store #3	1	10
Store #4	0	50
Store #5	1	20

c) A retailer sells toys after buying from wholesaler who in turn buys from manufacturer. Wholesaler gets 15% on its selling price, retailer gets 30% markup on costs. The manufacturer sells the toy at Rs. 40 to wholesaler. What is the price at which consumer gets the toy?

Q3. Answer any one of the following question elaborately.

(1X5 Marks)

- a) What do you understand by supply chain management? Explain with help of online retailer Flipkart.
- b) Why do conflicts occur in distribution channel? As a sales manager how you would resolve a channel conflict?



3rd SEMESTER (BATCH 2017-19)

CLASS TEST - II

Sales & Distribution Management (MNG-304A)

Total Marks: 15 Time: 1 Hour

(Answer as per the instruction given in each question)

I. Answer the following briefly:

(**5X1** mark)

- 1. What are the four types of utilities a distribution system usually provides?
- 2. Hybrid channel
- 3. Reverse logistics
- 4. Non store Retailing
- 5. Intensive distribution

II. Answer the following questions briefly.

(2X21/2 Marks)

- 1. Write a note on relevance of effective supply chain management.
- 2. Why do conflicts occur in distribution channel? As a sales manager how you would resolve a channel conflict?
- 3. Explain different types of marketing channel systems available for distribution.

III. Answer the question elaborately.

(1X5 Marks)

- 1. Channel design process takes into account both logistical and commercial aspects of a specific channel. "Explain the statement and discuss the steps involved in designing a customer oriented channel of distribution.
- As a sales manager of a MNC give the reasons of difference in consumer expectation across countries. Explain various modes of international entry decisions along with their implication.



3rd SEMESTER (BATCH 2016-18)

CLASS TEST - II

Sales & Distribution Management (MNG-304A)

Total Marks: 15 Time: 1 Hour

(Answer as per the instruction given in each question)

1. Answer the following term briefly:

(5X1 mark)

- a) Pre-Approach
- b) Intensive distribution
- c) Piggyback
- d) Reverse logistics
- e) Horizontal conflict

2. Answer the following questions briefly.

(2X2½ Marks)

- a) Discuss the relevance of Physical Distribution System.
- b) Discuss the importance of Personal Selling?
- c) What are the different types of conflicts in distribution channel?

3. Answer the question elaborately.

(1X5 Marks)

- a) Discuss the different foreign market entry strategies.
- b) What are sales? Discuss the need for sales organization.



3rd SEMESTER (BATCH 2015-17)

CLASS TEST - II

Sales & Distribution Management (MNG-304A)

Total Marks: 15 Time: 1 Hour

(Answer as per the instruction given in each question)

I. Answer all the following:

[1x5=5]

- 1. What is corporate VMS?
- 2. What is multi-channel marketing system?
- 3. What is a Merchant wholesaler?
- 4. What is Non-store retailing?
- 5. Define Zero channel level?

II. Answer any two questions:

[2.5x2=5]

- 1. Write different reasons for channel conflict.
- 2. Write different patterns of distribution with example.
- 3. Explain different factors that influence in channel selection.

III. Answer any one question:

[5 Marks]

- 1. Explain VMS and its types.
- 2. Explain various steps in designing a distribution channel.



3rd SEMESTER (BATCH 2014-16)

CLASS TEST - I I

Sales & Distribution Management (MBA-304A)

Total Marks: 15 Time: 1 Hour

(Answer as per the instruction given in each question)

1. Explain the following terms :

[1x5=5]

- a) Pre-Approach
- b) Executive Judgement method
- c) Activity quota
- d) Negotiation
- e) Breakdown method

2. Answer any two questions :

[2.5x2=5]

- a) "Today's world demands for point sales volume quota rather than unit sales volume quota". Explain and verify the statement.
- b) Which kind of territory is applicable for the following types of routing pattern?
 - i) Cloverleaf
 - ii) Hopscotch
- c) Discuss the pros and cons of cold calling. Is it more appropriate for certain industries or product types than others?

3. Answer any one question :

[5 Marks]

- a) Explain "salesmanship". Can we change the personal selling stages? Explain.
- b) What do you mean by Sales Force? Describe the major steps of Sales Force Management.